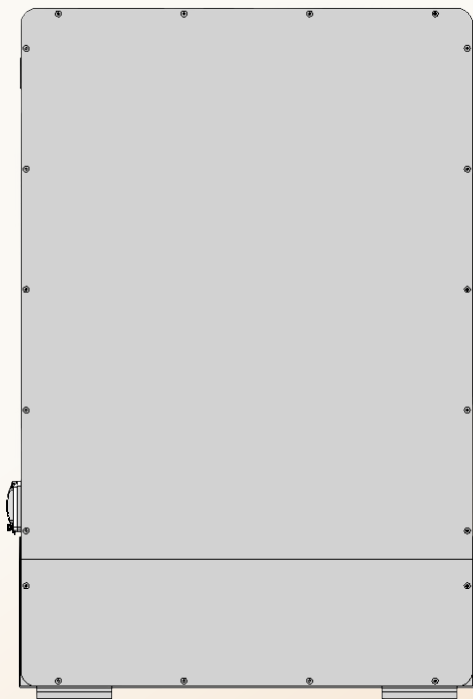




# LiFePO<sub>4</sub> Powerwall Battery

384V50Ah User Manual

Version:V1.0

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# Preface

This users manual describes the Powerwall battery in terms of basic specification, installation, electrical connections, functions, maintenance, and troubleshooting. Please read this document through before installing and operating it.

● NOTE

Depending on different contract, product version and market region, details may appear slightly different.

## Symbol Conventions

Please pay particular attention to the information provided by the following symbol.

| Symbol                                                                              | Description                                                                                                                                                                                                         |
|-------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|   | Indicates a hazardous situation which, if not avoided, could result in injury or death                                                                                                                              |
|  | Indicates a hazardous situation which, if not avoided, could result in minor injury or damage to the equipment                                                                                                      |
|  | Indicates potentially hazardous situations which, if not avoided, could cause damage to the battery, loss of data, or impairment of performance. NOTICE is used to address practices not related to personal injury |
|  | Indicates important supplements that leads to the best result, but is not safety or damage related                                                                                                                  |

# 1.SAFETY INSTRUCTIONS

## Reminded

### ⚠ WARNING

Do not expose cable outside.

### ⚠ CAUTION

- Do not connect battery with PV solar wiring directly.
- Do not use cleaning solvents to clean the battery.

### ⚠ NOTICE

- If the battery is stored for long time , it is required to charge them every six months, and the SOC should be no less than 60%.
- Battery needs to be recharged within 12 hours, after fully discharged.

### ● NOTE

Please contact the supplier within 24 hours if there is something abnormal.

## Before Connecting

### ⚠ WARNING

It is prohibited to connect the battery and AC power directly.

### ⚠ CAUTION

- The embedded BMS in the battery is designed for 384VDC, please DO NOT connect battery in series.
- Before installation, be sure to cut off the grid power and make sure the battery is in the turned-off mode.
- Wiring must be correct, do not mistake the positive and negative cables, and ensure no short circuit with the external device.

### ⚠ NOTICE

- It is prohibited to connect the battery with different type of battery.
- Keep the battery away from water and fire.

### ● NOTE

- After unpacking, please check product and packing list first, if product is damaged or lack of parts, please contact with the local retailer.
- Please ensure the electrical parameters of battery system are compatible to related equipment.

## In Using

### ⚠ WARNING

In case of fire, only dry powder fire extinguisher can be used, liquid fire extinguishers are prohibited.

### ⚠ CAUTION

If the battery system needs to be moved or repaired, the power must be cut off and the battery is completely turned off.

## 2.PRODUCT OVERVIEW

### 2.1 Brief Introduction

iPower Puls series LiFePO<sub>4</sub> battery is specially tailored for energy storage system, it offers a greater efficiency, higher reliability, intelligent battery management system, intelligent battery monitoring system, long lifespan to your solar energy backup.

iPower Puls series LiFePO<sub>4</sub> battery is ideal for off-grid and hybrid applications, offering a solution that's built for the long run and has the ability to be deployed and used in a variety of scenarios, for instance, residential, farm, factory, data room, holiday hotel, etc.

### 2.2 Features

- ▶ Lithium iron phosphate chemical material, which endows iPower safer performance, longer service life and superior energy density.
- ▶ The fully intelligent battery management system (BMS) protects battery pack and cells from over-current, under-voltage, over-voltage, impulse current, short circuit, and severe temperature damage, which further increases the safety performance of battery.
- ▶ The intelligent monitoring system allows you to monitor and download real time data of your iPower in on your computer.
- ▶ The cell balancing function greatly extends the service life of the battery pack.
- ▶ Without any memory effect, you can deep charge and release your iPower.
- ▶ With tiny self-discharge consumption, the battery will automatically enter low power consumption mode if you don't use it for more than 24 hours.
- ▶ Environmentally friendly. No heavy metals and no harmful substances, iPower meets ROHS requirements.
- ▶ Scalability. Multiple battery packs can be used in parallel, which is suitable for any scenario that requires greater power backup.
- ▶ Maintenance-free. iPower requires no active maintenance, a one-time purchase guarantees longevity (assuming you're using a properly fitted battery and following usage guidelines).

2.3. Specifications Performance

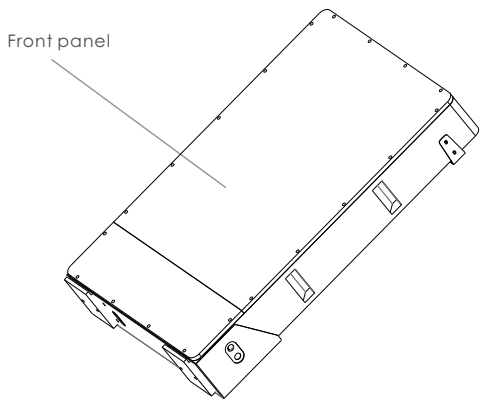
2.3.1 Battery Parameters

Table 2-1

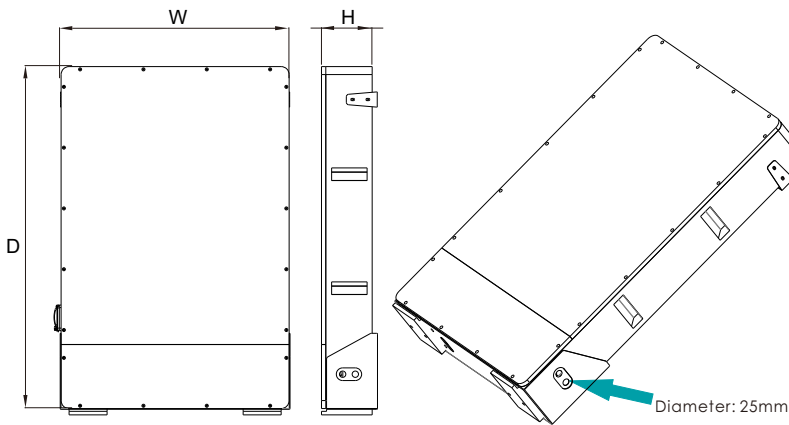
| Series                                | iPower HV                    |
|---------------------------------------|------------------------------|
| Battery Type                          | LiFePO4                      |
| Model                                 | YL-WS384050                  |
| Nominal Voltage[V]                    | 384                          |
| Nominal Capacity[Ah]                  | 50                           |
| Nominal Energy[kWh]                   | 19.20                        |
| Max. output Power[kW]                 | 19.20                        |
| Net Weight[kg]                        | 182                          |
| Dimension [mm]W*D*H                   | 1350*900*200                 |
| Working Voltage[V]                    | 324~438                      |
| Operating Temperature Charging[°C]    | 0~55                         |
| Operating Temperature Discharging[°C] | -20~60                       |
| Max. Charge Current[A]                | 50                           |
| Max. Discharge Current[A]             | 50                           |
| Recommend Charge Current[A]           | 25                           |
| Charge Mode                           | CC-CV                        |
| Communication                         | CAN                          |
| IP Level                              | IP65                         |
| Temperature & Period Storage[°C]      | Less than 6 Month@-10°C~35°C |
|                                       | Less than 3 Month@-10°C~45°C |
|                                       | Less than 1 Month@-20°C~45°C |

2.3.2.Interface Definition

a) The Battery appearance is shown in below figure as a reference

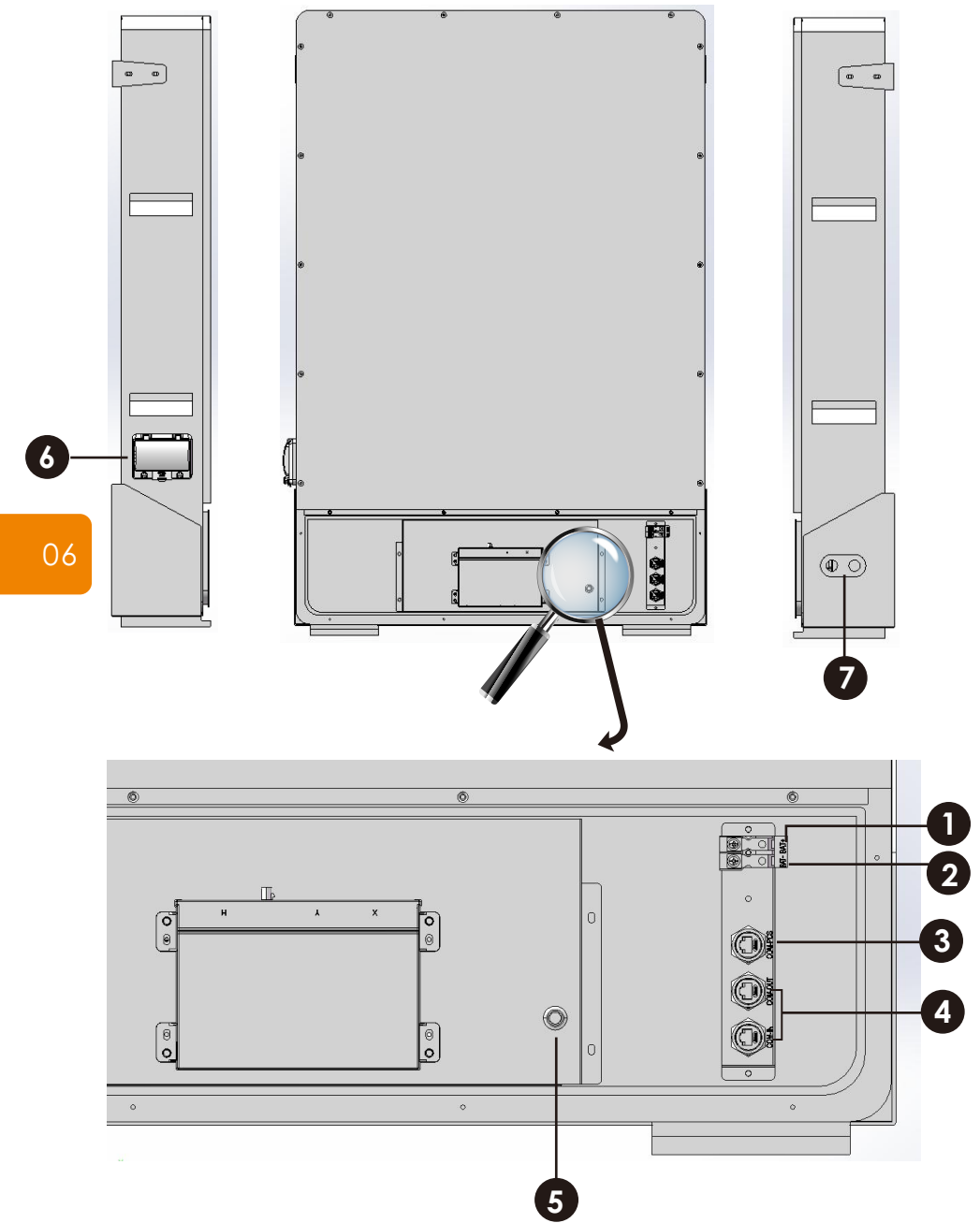


b) The Battery dimension is shown in below figure as a reference



| iPower HV LiFePO4 Battery |                                                |
|---------------------------|------------------------------------------------|
| Model                     | YL-WS384050                                    |
| Energy[kWh]               | 19.20                                          |
| Width[mm]                 | 900                                            |
| Height[mm]                | 200                                            |
| Depth[mm]                 | 1350                                           |
| Conduit Diameter[mm]      | 25mm (standard), diameter size can be selected |

c) Bottom area and all the interfaces is shown in below figure as reference





| No. | Items              | Description                                                                                                                                                                                                                                                        |
|-----|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ①   | + Power Terminal   | Power cable terminals: there are two pair of terminals with same function, one connect to equipment, the other one paralleling to other battery module for capacity expanding,for each single module, each terminal can achieve charging and discharging function. |
| ②   | - Power Terminal   |                                                                                                                                                                                                                                                                    |
| ③   | COM-PCS            | Rj45 Port,used to connect to the inverter's CAN port                                                                                                                                                                                                               |
| ④   | COM-OUT/COM IN     | RJ45 Port,used communication in parallel,and connect PC                                                                                                                                                                                                            |
| ⑤   | Power Switch       | To turn ON/OFF the whole battery                                                                                                                                                                                                                                   |
| ⑥   | MCB                | Turn ON/OFF                                                                                                                                                                                                                                                        |
| ⑦   | Cable Conduit Port | For conduit connections, all DC cables go through the conduit to inverter/PCS,Diameter: 25mm                                                                                                                                                                       |

### 2.3.3 Battery Management System

| Function                        |                                 |
|---------------------------------|---------------------------------|
| Alarm                           | Protection                      |
| Cell Over-charge Voltage        | Cell Over-charge Voltage        |
| Cell Over-discharge Voltage     | Cell Over-discharge Voltage     |
| Pack Over-charge Voltage        | Pack Over-charge Voltage        |
| Pack Over-discharge Voltage     | Pack Over-discharge Voltage     |
| Over-current Charge             | Over-current Discharge          |
| Over-current Discharge          | Over-current Discharge          |
| Mos Over Temperature            | Mos Over Temperature            |
| Cell Charge Low Temperature     | Cell Charge Low Temperature     |
| Cell Charge Over Temperature    | Cell Charge Over Temperature    |
| Cell Discharge Low Temperature  | Cell Discharge Low Temperature  |
| Cell Discharge Over Temperature | Cell Discharge Over Temperature |
| Environment Low Temperature     | Environment Low Temperature     |
| Environment Over Temperature    | Environment Over Temperature    |
|                                 | Short Circuit Protection        |
|                                 | Fault Protection                |

## 2.4 Label Description

### 2.4.1 Box Warning Label

**WARNING**

Please read all safety precautions and users manuals before use or operation.

[Prevention]

- Do not open, disassemble or destroy the battery.
- Do not short circuit terminals, over charge or forced over-discharge the battery.
- Do not crush or puncture the battery, or immerse in liquids.
- Avoid to use battery of different sizes, types or chemical properties.
- Avoid to force impact the battery.

[Response]

In case of fire or leakage: Fire fighting/disposal shall be carried out in strict accordance with the relevant guidelines of SDS.

[Disposal]

Dispose of batteries under relevant National and Local regulations.

[Parallel Using]

- New and old batteries are forbidden to be connected in parallel.
- Different brands of batteries are forbidden to be connected in parallel.
- Be sure the difference between parallel connected battery packs cannot be greater than the following values.

| Item    | Difference Between Batteries |
|---------|------------------------------|
| SOC     | ≤5%                          |
| Voltage | ≤0.3V                        |



| Symbol                                                                              | Symbol Name                    | Symbol Description                                                                                                                                                   |
|-------------------------------------------------------------------------------------|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | Warning                        | Be careful with your actions and be aware of the dangers                                                                                                             |
|  | Anti-electric Shock Warning    | Battery voltage is higher than safe voltage, direct contact with electric shock hazard                                                                               |
|  | Beware Of Fire                 | Serious improper operation will cause battery failure and cause fire                                                                                                 |
|  | View Manual                    | Read the user manual before using                                                                                                                                    |
|  | No Burning                     | Strictly prohibit all sources of fire                                                                                                                                |
|  | Recyclable                     | After the battery life is terminated, the battery can continue to be used after it recycled by the professional recycling organization and do not discard it at will |
|  | Don't Throw Into The Trash Can | The scrapped battery cannot be put into the garbage can and must be professionally recycled                                                                          |

2.4.2 Battery Nameplate

1

2

3

4

Rechargeable Li-ion Battery System

Model: YL-WS384050

Battery Designation: IFp14/115/312[150S1P]E/-10+30/95

Nominal Voltage:384V

Rated Capacity:50Ah

Charge Current:0-50A

Discharge Current:0-50A

Watt-hour:19200Wh

Recommended Charge Current:10A

Charge Temperature:0-55°C

Discharge Temperature:-20-60°C

Date:202407

Certification & Safety Standard:  
CE/UN38.3/IEC62619/EN61000-3/EN61000-6/ROHS/MSDS/Cells UL Listed

 UN 38.3  CE IEC62619



Grade A Cells Only  
YL-WS384050  
YL023015220240727001

| No. | Description                                                               |
|-----|---------------------------------------------------------------------------|
| 1   | Trademark and product type                                                |
| 2   | Important technical parameters of the product                             |
| 3   | Identification of the certification system that the product complies with |
| 4   | Product traceability QR code                                              |

| Symbol                                                                              | Symbol Name | Symbol Description                                                                                      |
|-------------------------------------------------------------------------------------|-------------|---------------------------------------------------------------------------------------------------------|
|  | ROHS        | The battery product meets Restriction of Hazardous Substances                                           |
| UN 38.3                                                                             | UN38.3      | The battery product meets United Nations Manual of Tests and Standards for Transport of Dangerous Goods |
|  | MSDS        | The battery product meets Material Safety Data Sheet                                                    |
| CE                                                                                  | CE          | The battery product meets European directive requirements                                               |
| IEC62619                                                                            | IEC62619    | The battery product meets IEC requirements                                                              |



YL-WS84050  
YL023015220240727001

NOTE

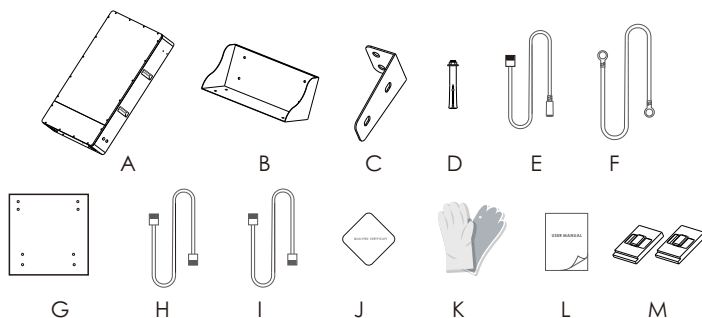
Each product has a unique barcode.

## 3. INSTALLATION

### 3.1 Checking Before Installation

#### 3.1.1 Accessories Checking

- When the equipment arrives at the installation site, loading and unloading should be carried out according to the rules and regulations, so as to prevent from being exposed to sun and rain.
- Before unpacking, the total number of packages shall be indicated according to the shipping list attached to each package, and the case shall be checked for good condition.
- In the process of unpacking, handle with care and protect the surface coating of the object.
- Open the package, the installation personnel should read the technical documents, verify the list, according to the configuration table and packing list, ensure objects are complete and intact, if the internal packing is damaged, should be examined and recorded in detail.



| No. | Items                    | Qty | Remark                                                                                                      |
|-----|--------------------------|-----|-------------------------------------------------------------------------------------------------------------|
| A   | Battery                  | 1   | 384V50Ah Battery                                                                                            |
| B   | Wall-mounted Bracket     | 1   | Material: SPCC                                                                                              |
| C   | Wall-mounted Bracket     | 2   | Material: SPCC                                                                                              |
| D   | Expansion Screw And Tube | 8   | M8;Fixed bracket                                                                                            |
| E   | CAN Box Cable            | 1   | USB connector to RJ45 connector; Length 1.5m                                                                |
| F   | Power Cable              | 2   | One positive and negative pole each, one end connected to the battery, one end to the inverter; Length 2.0m |
| G   | Positioning Cardboard    | 1   | Mark screw hole position                                                                                    |
| H   | Communication Cable      | 1   | RJ45 connectors,Parallel battery communication,Length 2m                                                    |
| I   | Communication Cable      | 1   | RJ45 connectors, Connected battery and inverter,Length 2m                                                   |
| J   | Qualified Certificate    | 1   | QC PASS                                                                                                     |
| K   | Insulated Gloves         | 1   | Protect hands                                                                                               |
| L   | USER MANUAL              | 1   | For users to refer to, install, and train                                                                   |
| M   | Pads                     | 2   | Floor installation                                                                                          |

### 3. 1.2 Tools Needed



Hex Key



Mark Pen



Electric drill



Hammer



Torque wrench

### 3.2 Safety Requirement

This system can only be installed by personnel who have been trained in the power supply system and have sufficient knowledge of the power system; The safety regulations and local safety regulations listed below should always be followed during the installation.

- ▶ All circuits connected to this power system with an external voltage of less than 384V must meet the SELV requirements defined in the IEC60950 standard.
- ▶ If operating within the power system cabinet, make sure the power system is not charged. Battery devices should also be switched off.
- ▶ Distribution cable wiring should be reasonable and has the protective measures to avoid touching these cables while operating power equipment.
- ▶ When installing the battery system, must wear the protective items below:



Insulated gloves



Safety goggles

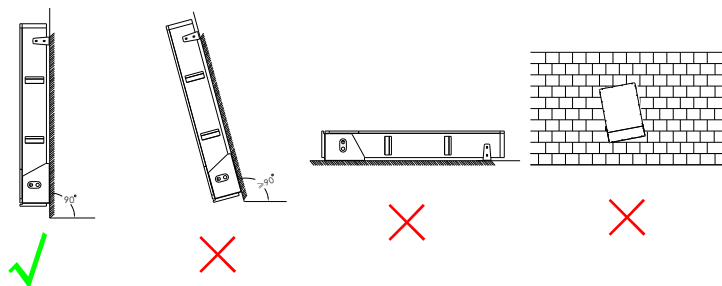


Safety shoes



Mask

- ▶ The battery should be installed vertically on the wall. Please refer to below figure:



- ▶ Firefighting equipment should be provided near the equipment, such as portable dry powder fire extinguisher.

- Automatic fire fighting system shall be provided for the case where necessary.
- No flammable, explosive and other dangerous articles are placed beside the battery.

### 3.3 Electronic Checking

- Check that the equipments connected with batteries are right and in good conditions.
- Check the DC interface position of the equipment, check and confirm the output voltage is in the range shown in table 2-1.
- Check DC device interface, make sure the maximum output current is matched with the selected battery.
- Check the maximal working current of devices backed by the battery, make sure that the current is less than the maximum discharge current of the products shown in table 2-1.

### 3.4 Environmental Requirements

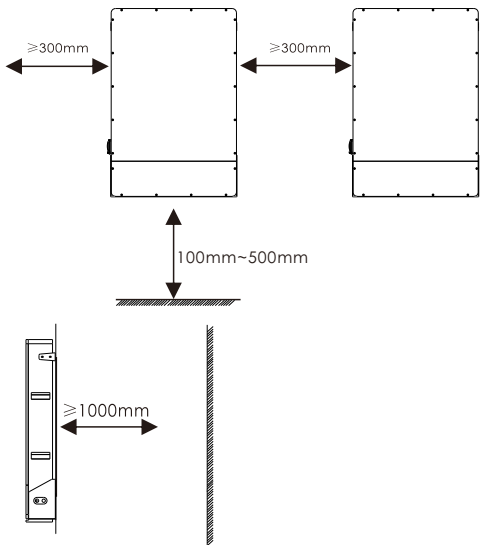
- Working temperature:  $-20^{\circ}\text{C} \sim +60^{\circ}\text{C}$ .  
Charging temperature range is  $0^{\circ}\text{C} \sim +55^{\circ}\text{C}$ ;  
Discharging temperature range is  $-20^{\circ}\text{C} \sim +60^{\circ}\text{C}$
- Storage temperature:  $-10^{\circ}\text{C} \sim +45^{\circ}\text{C}$ .
- Relative humidity:  $5\% \sim 85\%\text{RH}$ .
- Elevation: no more than 4000m.
- Operating environment: no conductive dust and corrosive gas sites.
- Installation location should be away from the sea to avoid brine and high humidity environment.
- The ground is flat and level.
- There is no flammable explosive near to the installation places.
- The optimal ambient temperature is  $15^{\circ}\text{C} \sim 35^{\circ}\text{C}$ .
- Keep away from dust and messy zones.

#### NOTICE

If the ambient temperature is out of the operating range, it will trigger the battery temperature protection function to turn off working. The optimal temperature range for the battery pack to operate is  $15^{\circ}\text{C}$  to  $35^{\circ}\text{C}$ . Frequent exposure to harsh temperatures may deteriorate the performance and life of the battery pack.

### 3.5 Space Requirements

Clearance Requirements: To ensure battery working normally and easy to operate, there are requirements on available spaces of the battery, e.g.to keep enough gap. Refer to below figure:



**⚠ WARNING**

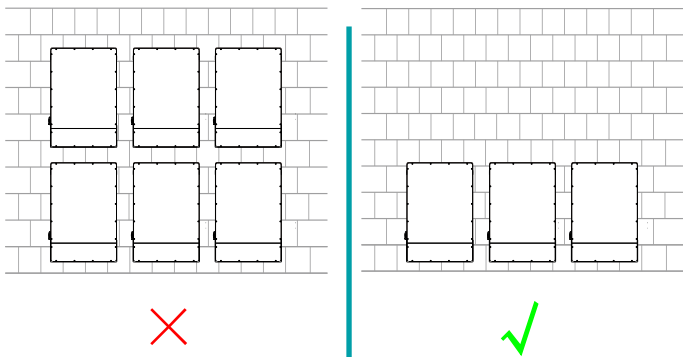
Please install the battery out of the reach of children.

**⚠ CAUTION**

Please make sure the wall thickness is over 80mm.

**● NOTE**

When multiple install the batteries in one location, to optimize the installation and increase performance and safety of system, it's recommended to always follow below instructions when install batteries. Refer to below figure:

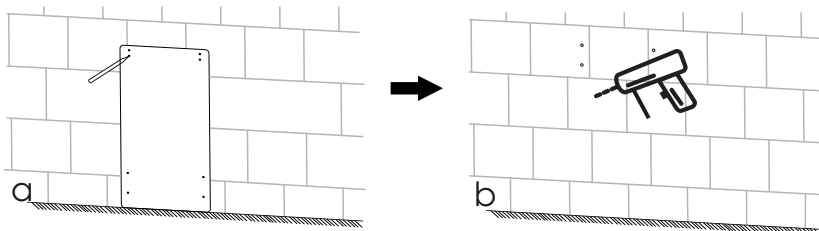


## 3.6 Floor Installation

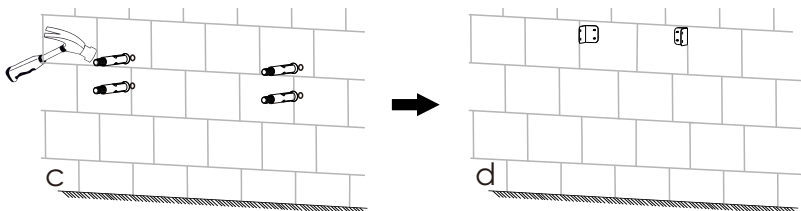
### 3.6.1 Install The Upper Bracket

a) Use the positioning plate provided to mark the opening position of the 4 screws on the wall. (The bottom of board must be good connection with the ground level while drawing the holes.)

b) 4 holes with diameter of 10mm shall be opened on the wall with electric drill according to the marked position, and the hole depth shall be 60mm to fit the expansion bolts of M8.



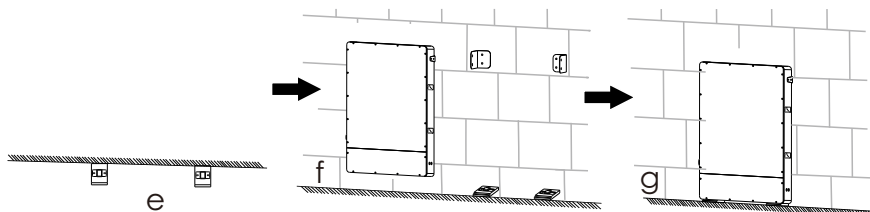
d) The bracket is fixed on the wall with M8 bolts, and then the nuts are tightened to control the torque of 10N.M.



### 3.6.2 Install The Battery On The Upper Bracket

e) Fix the 2 black foot on the bottom of the battery with M8 bolts.

f/g) Carry the battery to the installation site, Place the battery 10 mm away from the wall while maintaining the balance of the battery, fixing the hanger and the upper part of the battery with M8 bolts.



#### ⚠ WARNING

In order to prevent any electric shocks or other injuries, please make sure there are no electricity, plumbing or gas pipeline in the wall where selected to drilling holes for installation.

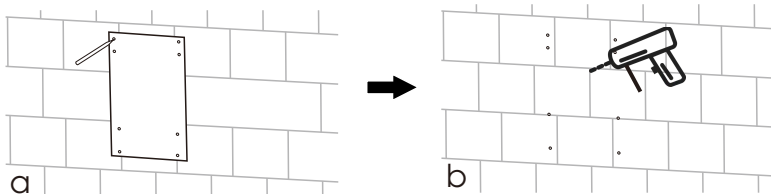


## 3.7 Wall Mounted Installation

### 3.7.1 Install The Wall-mounting Bracket

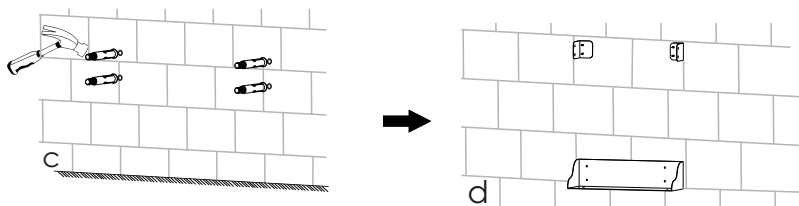
a) Use the positioning board provided to draw the opening position of the screw with a marker on the wall.

b) 8 holes with diameter of 10mm shall be opened on the wall with electric drill according to the marked position, and the hole depth shall be greater than 50mm to fit the expansion bolts of M8.



c) Use a hammer to fix the expansion bolt M8 in the hole on the wall.

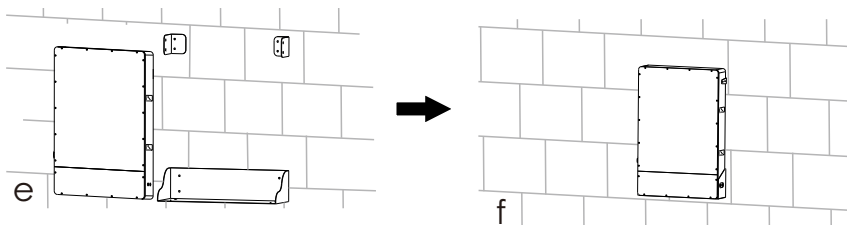
d) The bracket is fixed on the wall with M8 bolts, and then the nuts are tightened to control the torque of 10N.M.



15

### 3.7.2 Install The Battery On The Wall-mounting Bracket

Raise the Battery a little higher than the mounting frame while maintaining the balance of the Battery. Hang the Battery on the frame through the match hooks.



#### ⚠ WARNING

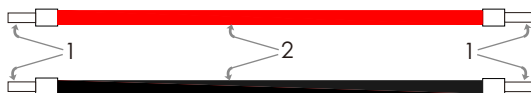
In order to prevent any electric shocks or other injuries, please make sure there are no electricity, plumbing or gas pipeline in the wall where selected to drilling holes for installation.

## 4. OPERATION

### 4.1 Electronic Connection

#### 4.1.1 Cabling Introduction

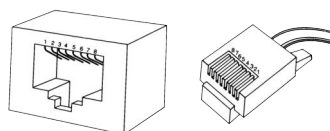
The battery output terminal are the OT terminal ;Power cable section 25mm .



| No. | Items    | Remark                          |
|-----|----------|---------------------------------|
| 1   | Terminal | 15-8                            |
| 2   | Cable    | Cross-section:15mm <sup>2</sup> |

#### 4.1.2 Communication Port Definition

RJ45 Communication Port Definition



| Pin | CAN-----8P8C RJ45 Port |
|-----|------------------------|
|     | Function Description   |
| 1   | NC                     |
| 2   | GND                    |
| 3   | NC                     |
| 4   | CANH                   |
| 5   | CANL                   |
| 6   | NC                     |
| 7   | NC                     |
| 8   | NC                     |

#### NOTE

Different inverters have different pin definitions, please pay attention to the compatibility with batteries.

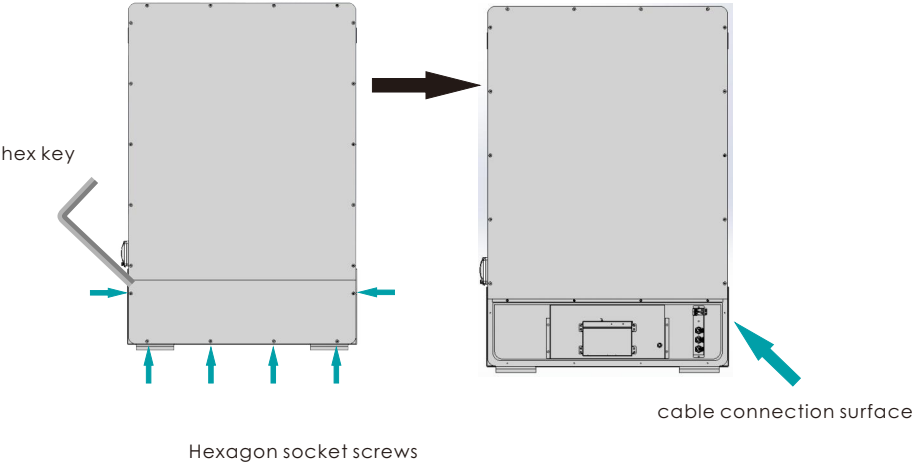
## 1



| Cable Color                                                                         | Description          | Cable Color                                                                         | Description  |
|-------------------------------------------------------------------------------------|----------------------|-------------------------------------------------------------------------------------|--------------|
|  | Positive Power Cable |  | Live Wire    |
|  | Negative Power Cable |  | Neutral Wire |
|  | Ground Wire          |                                                                                     |              |

4. 1.4 Cable Connection

Use the hex key to open the lower cover.



Cable connection

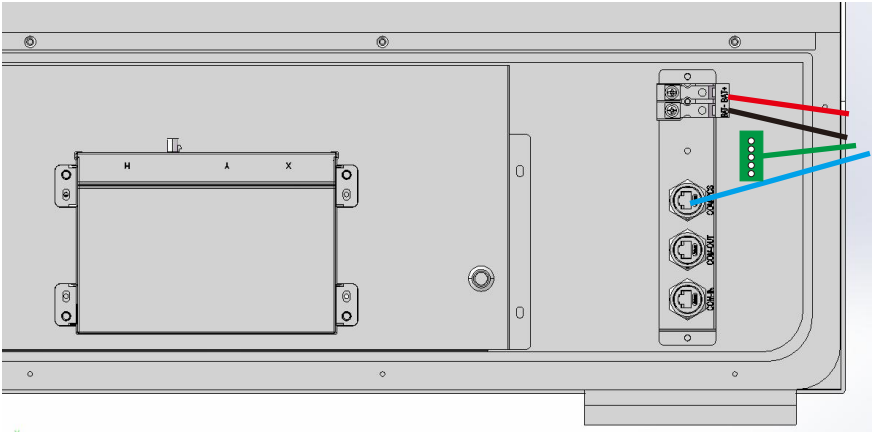
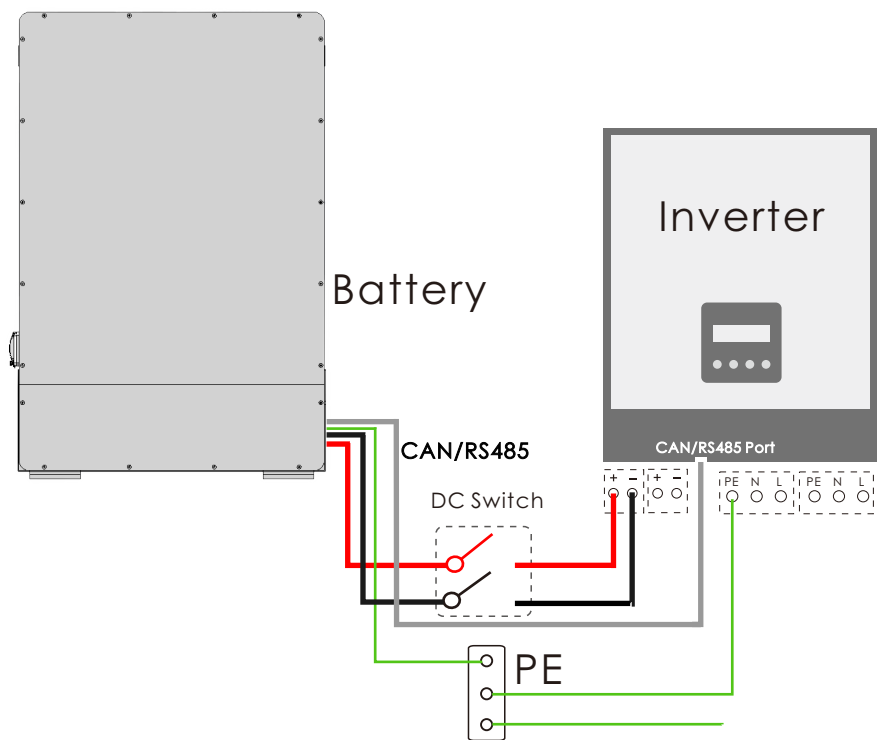


Figure : Cable connection view

| Cable Color                                                                         | Description          | Cable Color                                                                         | Description                                  |
|-------------------------------------------------------------------------------------|----------------------|-------------------------------------------------------------------------------------|----------------------------------------------|
|  | Positive Power Cable |  | Battery&Inverter Communication Cable CAN-CAN |
|  | Negative Power Cable |  | Display cable(Optional)                      |

4. 1.5 Battery Single Used



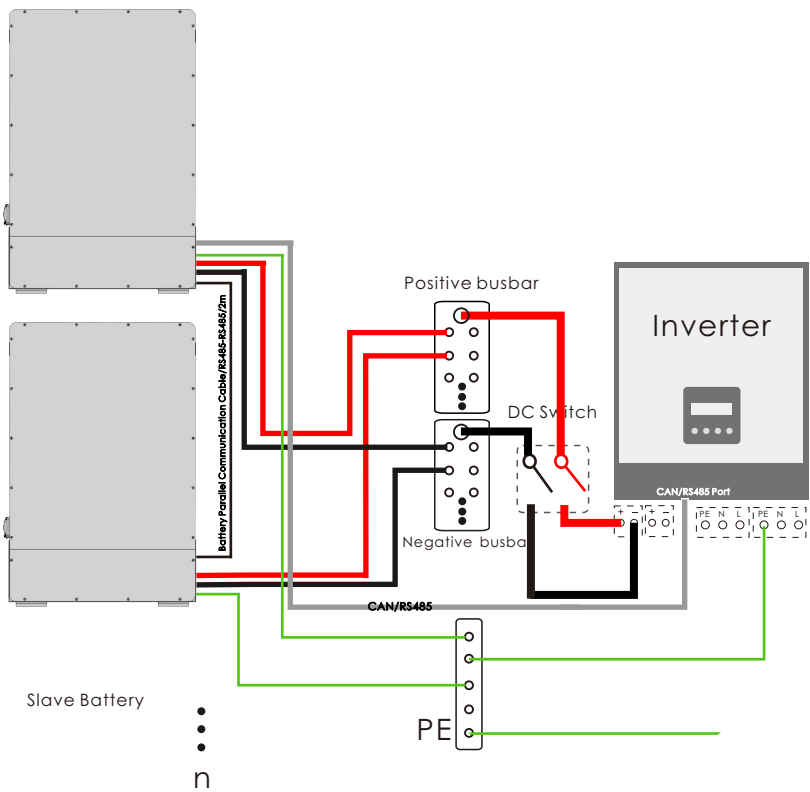
| Cable Color                                                                         | Description          | Cable Color                                                                         | Description                                        |
|-------------------------------------------------------------------------------------|----------------------|-------------------------------------------------------------------------------------|----------------------------------------------------|
|  | Positive Power Cable |  | Ground Wire                                        |
|  | Negative Power Cable |  | Battery&Inverter<br>Communication Cable<br>CAN-CAN |

**NOTICE**

Before connection, the positive and negative pole of the inverter input interface and the battery output interface should be confirmed, The red power line is connected to the positive pole and the black power line is connected to the negative pole.

4. 1.6 Battery Parallel Used

Mast Battery



| Cable Color                                                                         | Description                                  | Cable Color                                                                         | Description                                  |
|-------------------------------------------------------------------------------------|----------------------------------------------|-------------------------------------------------------------------------------------|----------------------------------------------|
|  | Positive Power Cable                         |  | Ground Wire                                  |
|  | Negative Power Cable                         |  | Battery Parallel Communication Cable CAN-CAN |
|  | Battery&Inverter Communication Cable CAN-CAN |                                                                                     |                                              |

## 4. 2 Function and Commission

### 4. 2.1 LCD Display Description

Refer to below flow chart which shows the information option interfaces and interconnection. Operator can search target information by following below directions.

Main interface



| No. | Items     | Description         |
|-----|-----------|---------------------|
| 1   | Vol_Bat/V | Battery Voltage     |
| 2   | Cur_Bat/A | Battery Current     |
| 3   | Temp/C    | Battery Temperature |
| 4   | SOC       | Battery SOC         |
| 5   | Time      | Local Time          |



| No. | Items        | Description           |
|-----|--------------|-----------------------|
| 1   | Cell Vol     | Cell Voltage          |
| 2   | Cell Temp    | Cell Temperature      |
| 3   | Heating Temp | NON                   |
| 4   | Relay Status | Battery System Status |
| 5   | Sta_Inf      | BMS Status            |
| 6   | Others       | NON                   |

## 5. CARE AND MAINTENANCE

### 5.1 Care

Before storing, make sure that the battery SOC is 50%-60%. Insulate it and store it in a cool and dry place. The recommended long-term storage temperature is 20°C -30°C. During storage, please charge the battery according to the following table:

| Storage Temperature | Recharge Frequency | SOC     |
|---------------------|--------------------|---------|
| 20~30°C             | Every 6 Months     | 50%~60% |

### 5.2 Maintenance

#### NOTICE

When replace the battery, install the same number and same type of battery.

#### WARNING

The battery system operates with hazardous voltages. Repairs must be carried out only by qualified maintenance personnel.

#### CAUTION

Even after the unit is disconnected from the power supply, the internal components are still connected to the battery cells, which is potentially dangerous.

#### CAUTION

Before carrying out any kind of service and/or maintenance, disconnect the batteries and make sure that no current and hazardous voltage exists in the terminals.

#### CAUTION

Only those who are fully familiar with battery and have the required precaution may replace the battery and supervise operations. Unauthorized personnel are strictly prohibited to disassemble the battery.

#### CAUTION

Verify that there is no voltage between the battery terminals and the ground before maintenance or repair. In this product, the battery circuit is not isolated from the input voltage. Hazardous voltages may occur between the battery terminals and the ground.

#### CAUTION

Battery may cause electric shock and have a high short-circuit current. Please remove all wristwatches, rings and other metal personal objects before maintenance or repair, and only use tools with insulated grips and handles for maintaining or repairing.



## 6. FAQ AND TROUBLESHOOTING

### 6.1 FAQ

Question 1: Why the charge current is only 20A or 0.5C?

Solution: The charge current depends on:

- a) The power of your charge devices;
- b) The settings of charge current limit module in battery pack;
- c) Charging communication data from the battery to the inverter.

When the inverter is connected to the battery in the user-defined mode and the charging current given by the inverter is more than 1C (default value), the battery's charging current module will work to limit the charging current to 20A to better maintain the battery.

#### NOTE

For battery batter maintenance, we do not recommend setting the charging current to exceed 0.2C.

Question 2: How many batteries do I need to configure my inverter?

Solution: It depends on:

- a) Your daily backup power requirements;
- b) The battery DOD;
- c) The output power of your inverter.

We suggest the configuration as below:

| Off grid / hybrid<br>Inverter output<br>power | 6~8kw                | 8~12kw               | 12~15kw | 15~17kw              | 17~20kw |
|-----------------------------------------------|----------------------|----------------------|---------|----------------------|---------|
| Battery Model And Min<br>Parallel QTY.        | 384V50Ah 19.2kWh * 1 | 384V50Ah 19.2kWh * 2 |         | 384V50Ah 19.2kWh * 3 |         |

#### NOTICE

Before choosing the number of batteries you need, you need to consider your daily backup time requirements and the power match between the battery and the inverter, battery output power parameters shall greater than inverter's.

Question 4: Why the monitoring software show abnormal?

Solution: After connect the battery with computer by RJ45-USB cable. You need to download the USB driver to make sure the computer access to the battery data.

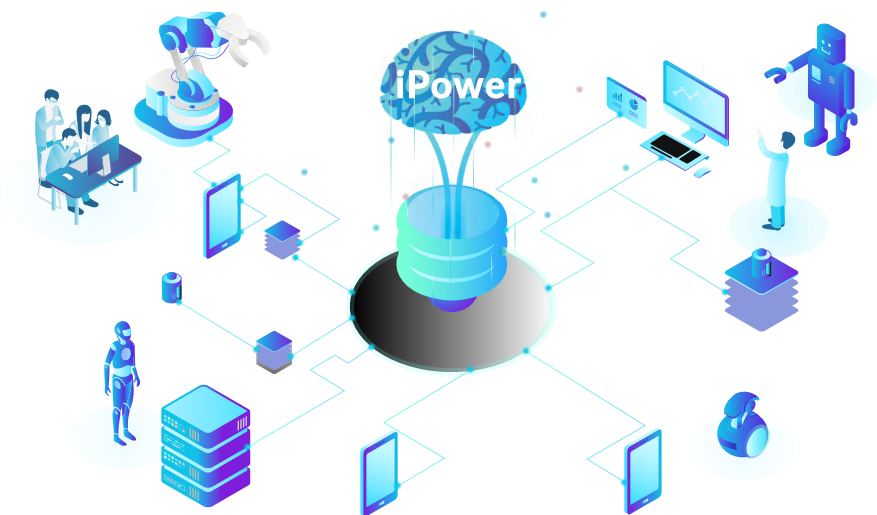
Question 5: Why not throw away used batteries at will?

Solution: After the used battery is abandoned, the outer casing of the battery will slowly corrode, and the metal substances in it will gradually penetrate into the water and soil, causing pollution. The biggest feature of metal pollution is that it cannot be degraded in nature and can only be eliminated through purification. On the other hand, the effective recovery of metals and the utilization of surplus energy can also bring considerable economic benefits.

### 6.2 Troubleshooting

Analysis and treatment of common faults.

| Fault Phonemenon                                      | Reason Analysis                   | Solution                                                                                                                                                                                                                                                             |
|-------------------------------------------------------|-----------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| The battery cannot be turned on                       | System protection                 | Battery cannot turn on, switch on the lights are all no lighting or flashing.If the battery external switch is ON, the RUN light is flashing, and the external power supply voltage is 48V or more, the battery still unable to turn on, please contact manufacturer |
| Red light is lighting, and cannot charge or discharge | System protection                 | Change power parameters; Charge the battery immediately(When over discharge protection)                                                                                                                                                                              |
| DC power supply time is too short                     | Battery capacity become smaller   | Storage battery replacement                                                                                                                                                                                                                                          |
| The power line sparks once power on and ALM light RED | Power connection short-circuit    | Turn off the battery, check the cause of the short circuit                                                                                                                                                                                                           |
| Abnormal communication                                | PC cannot read device information | Whether the device is turned on; Is the PC software used correctly; Whether the PC software correctly reads the serial port; Signal line wiring and address are correct.                                                                                             |



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